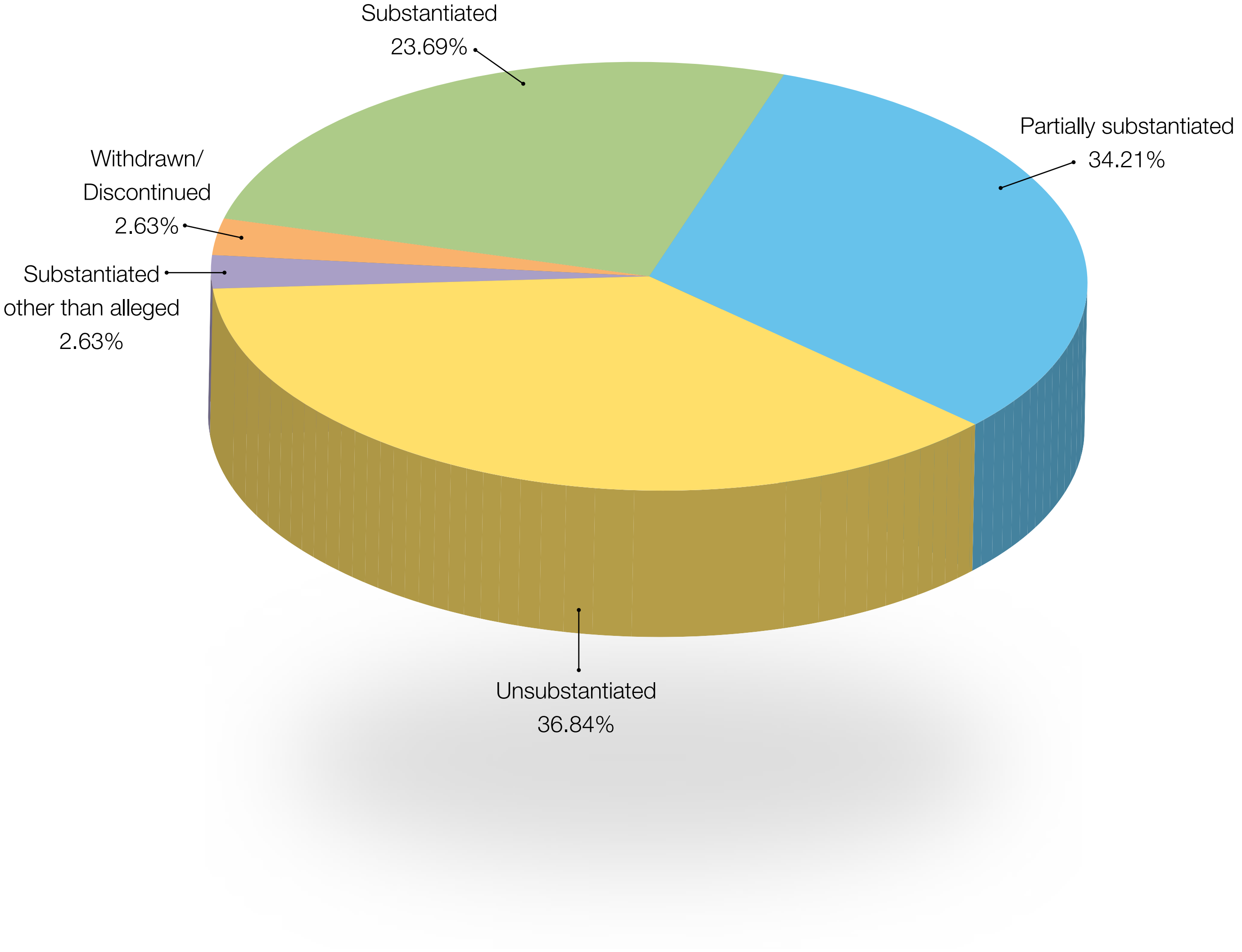
Table 7

Results of Complaints Concluded by Full Investigation: 38 Cases